



MEMO

FROM: THE MANAGEMENT
TO: DISTRIBUTORS AND STAFF
DATE: 28 AUGUST 2025
SUBJECT: NOTICE OF INTRODUCTION OF ANTI-COUNTERFEIT LABEL ON CERTAIN PRODUCTS

Dear All,

In order to effectively prevent counterfeit products in the market, protect the interests of our distributors and customers, and foster a healthy business environment where all distributors can thrive, the Company has deployed an **Anti-Counterfeit Label System**. Effective from 1 September 2025, a special label containing a Product Authentication Scratch Code will be affixed to certain products manufactured from September 2025 onwards. The details of the applicable products and samples of the label are as follows:

S/N	Product Code	Product Name	Anti-Counterfeit Label Sample
1.	A031	Packet Re-vive (10s)	
2.	A0321	Mini Re-vive (4s x 1 Pack)	

The authentication process is stated below:

- 1) Gently scratch the Anti-Counterfeit Label on the product package to reveal the hidden code;
- 2) Text the revealed code to 1393 (accessible on all mobile networks);
- 3) You will receive an instant confirmation message on whether the product is genuine.

Please note that this “Anti-Counterfeit Label” feature does not invalidate products manufactured before September 2025. Accordingly, products manufactured before this month without the “Anti-Counterfeit Label” may still be available in the market, and their sale will run concurrently with products bearing the “Anti-Counterfeit Label” until existing stock is exhausted. Hence, all of the aforementioned products distributed by KEDI Healthcare Industries Nigeria Limited remain authentic products of the Company.

In case of any unexpected or unclear response during the authentication process, distributors and customers are encouraged to contact our official customer care channels (phone numbers: 09037400000 or 09060003695, email address: customercare@kedihealth.com) for clarification and support.

We appreciate your cooperation as we continue to prevent counterfeit products and safeguard distributors and customers’ trust.

Thank you.

SIGNED BY THE MANAGEMENT