



MEMO

FROM: THE MANAGEMENT
TO: DISTRIBUTORS AND STAFF
DATE: 28 MARCH 2025
SUBJECT: NOTICE OF CLOSURE OF SERVICE CENTRE 610

Dear All,

Kindly be informed that the Management has closed down **Service Centre 610** for the breach and violation of the Service Centre Agreement as well as the KEDI Code of Ethics/Rules and Regulations. Following several complaints received from some distributors and a conclusive investigation conducted by the Company, it is confirmed that the Service Centre Owner, **Mr. Isa Umar with KEDI Membership Number KN320742** failed to pay distributors' bonuses and embezzled the bonuses for personal use, such action is a breach of the Service Centre Agreement and the KEDI Code of Ethics/Rules and Regulations.

Mr. Isa Umar has refused to remedy the breach and his actions have caused significant losses to the affected distributors and disrupted their KEDI business, what more, caused a negative impact on the Company. In order to protect the interests of all distributors, the Management has closed down Service Centre 610. The full details of the Service Centre are stated below for emphasis:

- 1) Service Centre Number: 610;**
- 2) Service Centre Owner: Mr. Isa Umar (KN320742);**
- 3) Service Centre Address: Opposite Wazobia Motor Park, Suite 10, Gwagwalada, Abuja.**

Following the closure of Service Centre 610, the Management has also made the following decisions:

- 1) All distributors registered in Service Centre 610 will be transferred to Service Centre 073 for bonus collection. Hence, the subsequent bonuses of all distributors registered in Service Centre 610 will be paid to the owner of Service Centre 073 and the distributors can then collect their bonuses from Service Centre 073 pending when the distributors initiate their own individual Service Centre transfer to a Service Centre of their choice;
- 2) The personal bonus account for KN320742 is frozen and Mr. Isa Umar will no longer be entitled to any benefits and status generated/accrued under the KEDI Membership Number, KN320742;
- 3) Mr. Isa Umar shall return all support/promotional items/materials or equipment received from KEDI Healthcare Industries Nigeria Limited and remove all Company's branded material or logo from the aforementioned Service Centre address or from other business premises operated by him.

Mr. Isa Umar is no longer authorized to represent KEDI Healthcare in any capacity and all distributors are advised to desist from engaging in any KEDI business transaction or dealings with him, distributors who transact any KEDI business with him do so at their own risk and KEDI Healthcare will not be liable to any

distributor for losses or damages suffered as a result of transacting KEDI business with him.

The Management will also like to use this opportunity to implore all distributors and Service Centre Owners to comply with the Company's Code of Ethics/Rules and Regulations in their KEDI business to build and foster a healthy business environment where all distributors can fully enjoy the benefits of the KEDI business.

The Company has zero tolerance for the violation or breach of its rules and regulations by distributors and Service Centre Owners in their KEDI business and the Company will not hesitate to take necessary actions against distributors and Service Centre Owners for any violation or breach.

Thank you for your usual understanding and cooperation.

A handwritten signature in black ink, appearing to read 'R. Mohan', is centered on the page.

SIGNED BY THE MANAGEMENT