



MEMO

FROM: THE MANAGEMENT
TO: DISTRIBUTORS AND STAFF
DATE: 5TH FEBRUARY 2024
SUBJECT: NOTICE OF CLOSURE OF SERVICE CENTRE 199

Dear All,

Kindly be informed that the Management has decided to close down **Service Centre 199** for unethical business behaviour by the Service Centre Owner. The Company has received several complaints from distributors against the Service Centre Owner, **Mr. Simon O. Ochigbo with KEDI Member Number KN000110**, alleging that he withheld their Achievement and Bonuses and despite the interference of the Company and several reminders to Mr. Simon O. Ochigbo to resolve the matter with the affected distributors, Mr. Simon O. Ochigbo has refused to do so.

The actions of Mr. Simon O. Ochigbo amount to a breach of Clauses 4.3 and 4.5.5 of the Service Centre Agreement, it is also a breach of the KEDI Code of Ethics/Rules and Regulations, hence, the Management has decided to close down Service Centre 199 effective today, 5th February 2024. The KEDI Member Number of Mr. Simon O. Ochigbo, KN000110 will also be frozen. The Company will also initiate legal proceedings against him to recover all losses and assist the affected distributors to do same.

The Management will also like to use this opportunity to implore all distributors and Service Centre Owners to carry out their KEDI business in line with the Company's Code of Ethics/Rules and Regulations in order to foster a healthy business environment where all distributors can fully enjoy the benefits of the KEDI business.

The Company has zero tolerance for unethical business behaviour by distributors and Service Centre Owners in their KEDI business and the Company will not hesitate to take necessary actions against distributors and Service Centre Owners that are unethical or engage in fraudulent activities in their KEDI business.

Thank you for your usual understanding and cooperation.

A handwritten signature in black ink, appearing to read "Roger L".

SIGNED BY THE MANAGEMENT